



# **Gateway to Work Overview**

## **IHCP Annual Seminar**

### **Fall 2019**





# Overview

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- Gateway to Work is part of the Healthy Indiana Plan, but only some members are required to participate.
- Goal of improving physical and mental health and the individual's overall financial stability and well-being.
- Provides resources and connections to help members
  - Gain work or improve employment
  - Further their education
  - Increase community involvement

# Exemptions

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- Caregiver of a dependent child under age 7
- Caregiver of a disabled dependent
- Homeless
- Illness (Certified) or incapacity (Temporary)
- Institutionalized
- Kinship caregiver of an abused or neglected child
- Medically frail
- Pregnant
- Recently incarcerated
- Student (half or full-time)
- Substance use disorder
- Age 60 years and older
- TANF or SNAP recipient
- Other possible exemptions will be reviewed for good cause on an individual basis

*\*Definitions online at [HIP.IN.gov/Gateway to Work](http://HIP.IN.gov/Gateway%20to%20Work) or members can call their health plan to discuss.*



# Reporting Members

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- HIP members who do not meet an exemption or are already working will be required to do qualifying activities.
- Hours are self-reported and no documentation is required
- Members can log their own hours online or report via telephone to MCE.
- All GTW participants earned credit for January – June of 2019. Must report hours for July – December 2019

# Qualifying Activities

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## “Work”

- Employment (subsidized or unsubsidized)
- Job search activities
- Education related to employment (on-the-job training)

## “Serve”

- Community service/public service
- Volunteer work
- Caregiving services

## “Learn”

- High School Equivalency (HSE)
- Adult education
- Post-secondary
- General education
- Job skills training
- Vocation education or training
- English as a second language education

# GTW: Hours Phase In

## Program Phase In:

- Started January 2019 with *Zero* required hour per month
- Required hours incrementally increasing over 18 months for all members

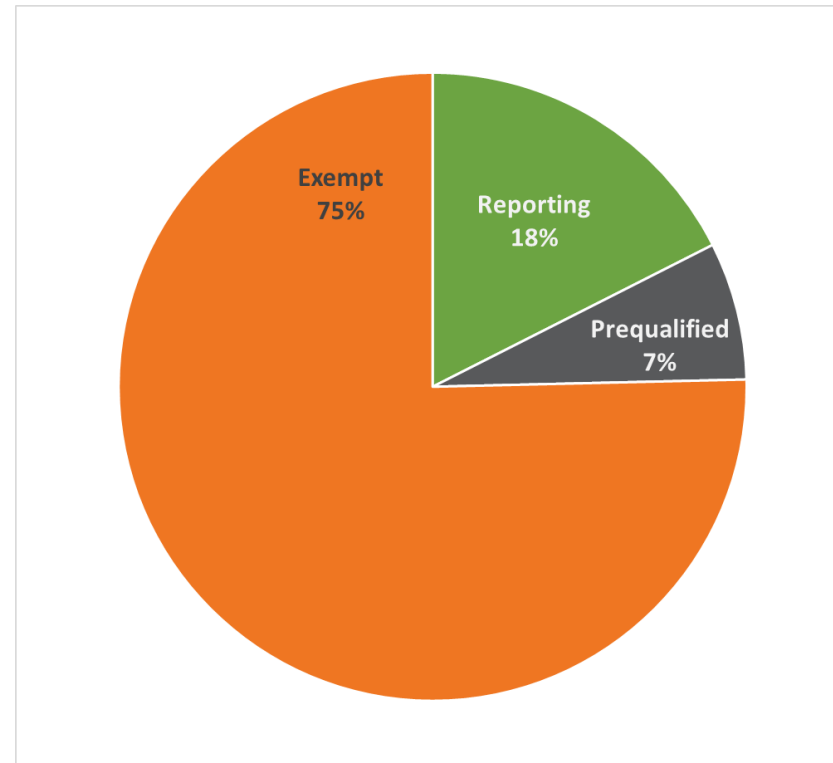
2019		2020		2021
1/1/2019- 6/30/2019	7/1/2019- 9/30/2019	10/1/2019- 12/31/2019	1/1/2020- 6/30/2020	7/1/2020- ongoing
0 hours	20 hrs/month	40 hrs/month	60 hrs/month	80 hrs/month



# GTW Members



## HIP Fully-Eligible Members GTW Status as of Sept. 27, 2019



\*Members who work more than 20 hours per week.

# GTW Compliance



Annual Program with Look Back:

Months	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Referral Status	Reporting	Reporting	Reporting	Reporting	Exempt	Exempt	Exempt	Reporting	Reporting	Reporting	Met	Met
Monthly Status	N	N	Y	N	E	E	E	N	Y	Y	Y	Y

❖ Example: 8 months of compliance and meets the GTW requirement.

- ❖ 5 months Y – met 80 hours per month
- ❖ 3 Months E – had an Exemption
- ❖ 4 Months N – did not meet 80 participation hours.

Months	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Referral Status	---	---	---	---	---	Reporting	Reporting	Reporting	Reporting	Exempt	Reporting	Reporting
Monthly Status	--	--	--	--	--	N	N	N	N	E	N	N

❖ Example: 6 months of compliance and not meet GTW requirement, ***at-risk of suspension***

- ❖ 5 months -- Not enrolled in HIP (count as compliant)
- ❖ 1 Months E – had an Exemption
- ❖ 6 Months N – did not meet 80 participation hours



# At-risk Members

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- Members that have not met their 8 month requirement by October each year are “At-risk” of losing their health benefits.
- Members will be alerted to this in multiple ways.
  - The state will send letters in October and November notifying members of their At-risk status.
  - The health plans will reach out to members by email, phone, and text to let members know their status and the options they have to become compliant.
  - Members have until Dec. 31 to become compliant and avoid having their benefits suspended. **But please don't wait till the last minute!**

# At-risk Members



- The benefits portal will display “At-Risk of Suspension” text on the members home page
- An explanation of what this status means will display at the bottom, as well as the contact information for all the health plans

Hours Summary for Year

## Hours Summary for Year

Gateway to Work Progress

At Risk of Suspension (see below)

Goal: 8 Months

Progress: 6 Months (includes any pre-suspension courses completed)

Pre-suspension Courses Completed: 0

LOG COURSES

## Reported Hours this Year

Month	Required Hours	Reported Hours	Gateway to Work Hours Completed?
<a href="#">Jan</a>	0.0	0.0	Yes
<a href="#">Feb</a>	0.0	0.0	Yes
<a href="#">Mar</a>	0.0	0.0	Yes
<a href="#">Apr</a>	0.0	0.0	Yes
<a href="#">May</a>	0.0	0.0	Yes
<a href="#">Jun</a>	0.0	0.0	Yes
<a href="#">Jul</a>	20.0	0.0	No
<a href="#">Aug</a>	20.0	0.0	No
<a href="#">Sep</a>	20.0	0.0	No

## Pre-suspension Courses Completed

Date Added	Course
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No data available in table

### At Risk of Suspension

Before you get suspended, you will receive notices in the mail warning you that you have not reported sufficient hours to meet your Gateway to Work requirements for the year. This will provide you time to complete Gateway to Work. You can log hours earned during the year at any time. For example if you forgot to log your hours earned for July, you can log these hours later in the year. This can help you keep your benefits. If you need help, please call your health plan.

- Anthem: 1-866-408-6131
- CareSource: 1-844-542-2603
- MDwise: 1-800-356-1204
- MHS: 1-877-647-4848

# Preventing Suspension

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Members have many paths to preventing suspension

1. Earn and report hours in Oct., Nov. and/or Dec.
2. Report hours that were earned but not logged from July, Aug, and/or Sept.
3. Report a pre-qualifying job or school enrollment .
4. Gain a qualifying exemption, they can report this to their health plan. The health plan can either approve the exemption or file a good cause request for the member.
5. If a member does not qualify for an exemption, but needs additional assistance to be work/school ready, then the health plan can provide 90 days of case management
6. If none of the above apply, pre-suspension courses will be available to help the member meet their goal.



# What can you do?

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Understand the program so that you can answer questions.

Be knowledgeable about the web based resources and how a member can use them.

Encourage people to learn their GTW status and to make a plan to meet requirements.

Encourage members to report exemptions to their MCE.

Direct members to their MCE for assistance planning.

Educate members that it's not too late to meet requirements, even if they haven't started yet.

# HIP Suspension

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- ***Any HIP members that fail to comply with their Gateway to Work requirements by Dec 31, 2019 will be suspended effective January 1, 2020***
- Members will be suspended, not terminated. They no longer have MCE assignment and will work directly with the state GTW unit.
- Members do not (and should not) reapply for HIP
- Members can have benefits restored by meeting reporting requirements, reporting qualifying work or school enrollment, or gaining an exemption.
- Unless resolved, suspensions will last for the full year. If the member does not resolve his/her suspension by the end of the next year, he/she will be terminated from HIP.

# Pregnancy, Medical Emergencies & Inpatient Stays



***FSSA and OMPP are committed to ensuring all members have access to appropriate pre-natal, emergency medical and in-patient care even if the member is suspended.***

- Pregnancy:
  - Can still get PEPW or
  - Contact the Gateway to Work Unit. Coverage will be retroactive to start of her pregnancy.
  
- Emergency medical care: Seek emergency treatment
  - Includes any medical situation that leads to observation stay, inpatient stay, or medical frailty.
  
- Hospitals and OMPP will have a process in place to un-suspend coverage for member who seeks appropriate emergency medical treatment.

# Pregnancy, Medical Emergencies & Inpatient Stays

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- Standard form being developed in collaboration with IHA and major hospital systems.
  - Can be faxed 24/7
  - OMPP will process, restore coverage, if appropriate, and return form to hospital
  
- Webinars will be hosted later in the year for hospital staff
  - OMMP staff can also provide site specific webinars or in-service presentations
  
- Similar process for SUD treatment providers will be developed
  
- Contact the Gateway to Work Unit by email or phone with questions.

# Suspended Member: What can you do?

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- Know the rules – so you can provide guidance to a suspended member.
  - A member who gains an exemption can have their coverage un-suspended restored.
  - Members can self-report pregnancy. Hospitals must report emergency medical services.
  - Generally speaking routine appointments, wellness visits and others non-emergency services will not be covered during suspension.
  - Suspended members can not get Adult PE (can only get PEPW).
- Utilize the approved hospital form and submit timely.
- Contact GTW unit with any questions.





# Contact Information

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**Elizabeth Crist Darby,  
Gateway to Work Director  
(317)-233-5621**

**[Elizabeth.Darby@fssa.in.gov](mailto:Elizabeth.Darby@fssa.in.gov)**

**General questions: [FSSA.GatewayToWork@fssa.in.gov](mailto:FSSA.GatewayToWork@fssa.in.gov)**

# Session Survey - Tuesday

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Please use the QR code or the weblink below to complete a survey about the session you just attended. Each session has a unique survey so be sure to complete the appropriate one for each session you attend. We will be taking your feedback from this survey to improve future IHCP events.



<https://tinyurl.com/fssa1067>

# Session Survey - Wednesday

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Please use the QR code or the weblink below to complete a survey about the session you just attended. Each session has a unique survey so be sure to complete the appropriate one for each session you attend. We will be taking your feedback from this survey to improve future IHCP events.



<https://tinyurl.com/fssa1073>

# Session Survey - Thursday

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Please use the QR code or the weblink below to complete a survey about the session you just attended. Each session has a unique survey so be sure to complete the appropriate one for each session you attend. We will be taking your feedback from this survey to improve future IHCP events.



<https://tinyurl.com/fssa1079>